

## Volunteer Position Description

### Volunteer role: feedback group member

#### Who we are looking for?

For this volunteer position we are looking for trainee, serving or retired teachers or people with experience of working in the education sector.

If you do not have this experience you can still help us by signing up for any of our other volunteer positions.

#### Location

Much of this work will be completed through online questionnaires and forums. There will also be an opportunity to take part in face-to-face focus groups and interviews from time to time. Focus groups and face-to-face interviews will be arranged with the volunteers who have signed up. Wherever possible we will aim to ensure that you do not have to travel more than an hour from your home.

#### Why do we need help?

Although thousands of teachers contact us every year, the majority are keen to remain anonymous. We are therefore always looking for teachers and people working in education to provide us with feedback on our work and the issues facing the profession. This in turn will help us to develop services that are tailored to meet the needs of teachers.

#### What will you be asked to do?

You will be sent a newsletter three times a year, updating you on the feedback volunteer opportunities available. These will be varied and may include:

- testing one of our services and then giving your feedback, either by email, phone or face-to-face;
- taking part in a one to one telephone interview to discuss a specific issue that callers to our helpline are concerned about e.g. workplace bullying; or
- participating in a focus group to discuss how best to promote our services to teachers.

## What will you get out of it?

Besides helping to improve the services Teacher Support Network offer to teachers, the feedback groups will also give you a valuable chance to air your opinions on the teaching profession and life at school to an outside party. Having this information will allow Teacher Support Network to work with their partners to improve wellbeing among teaching professionals. This work will also look good on your CV and show future employers your passion for education as a whole.

## When will you be needed?

This will vary. You will be invited to participate in all feedback groups that we believe will be relevant to you. In order to help us to do this we ask that you give us as much information in the online form as possible. This will prevent us from contacting you unnecessarily.

As a charity dedicated to the wellbeing of teachers we ask that you consider your work-life balance before committing to take part in a feedback group. We certainly don't expect you to take part in every feedback group and we really value any help that you can give.

## How can I find out more?

For further information and to sign up as a feedback group member please contact:

### Enquiries

Tel: 020 7554 5200

Email: [enquiries@teachersupport.info](mailto:enquiries@teachersupport.info)